

ABOUT ACT-IAC

ACT-IAC is a unique public-private partnership dedicated to advancing the business of government through the application of technology. Our agenda is government driven. We provide a forum for collaboration where government and industry can create solutions to the most pressing government IT issues and challenges. We provide education and training to build essential knowledge and skills for government and industry professionals who want to serve the IT community. We deliver strategic insight and actionable solutions to advance government's ability to serve citizens and the nation. We are collaborative. We are trusted. We are knowledgeable. We are leaders. We are committed. And we welcome participation by everyone in government and industry who shares our commitment to improving government. For more information and to get more involved, check out our website at www.actiac.org or call the office at **703-208-4800**.

Press Policy for this Event

ACT-IAC's operating principles require that the organization and all of its activities be conducted in a manner that is objective, vendor-neutral and transparent. In accordance with these principles, the general assumption governing ACT-IAC activities is that they shall be open to the press unless an exception is specifically made in advance or, in some cases, on-the-spot due to a speaker request, or other unforeseen circumstances.

ACT-IAC
Advancing Government



**ACT-IAC Federal Insights Exchange:
Session featuring
DHS Workforce of the Future**

**March 10, 2020
AERA Convening Center, 7th Floor
8:30am-11:00am**

American Council for Technology- Industry Advisory Council
3040 Williams Drive ▪ Suite 500 ▪ Fairfax, VA 22031
703.208.4800

Notes



Keynote Speaker

Angela Bailey, *Chief Human Capital Officer*,
Department of Homeland Security

Angela Bailey has dedicated close to 38 years to public service, with almost 32 of those years in human resources. Ms. Bailey was appointed as the Department of Homeland Security’s Chief Human Capital Officer (CHCO) in January 2016.

In this role, she provided overall organization management to improve OPM’s performance, mission and goals through strategic and performance planning, measurement, analysis, and regular progress assessment. She was also responsible for managing OPM’s human, financial, acquisition and information technology to achieve OPM’s program results efficiently, economically, and effectively.

Other roles at OPM included serving as Deputy Associate Director for Recruitment and Hiring and Associate Director for Employee Services, including as the agency’s CHCO. In that role, she was responsible for the design, development and implementation of government-wide human resources policy, systems, and programs for strategic workforce planning, recruitment and hiring, pay and leave, performance management, employee development, executive resources, labor relations, and work/life. In addition, she led OPM’s implementation of the President’s Veterans Employment Initiative, which resulted in 20-year highs in terms of the percentage of new federal employees who are veterans. As the CHCO for OPM, she also oversaw the agency’s internal human resources office. Ms. Bailey also spearheaded OPM’s flagship initiative on hiring reform, and the Pathways Programs for students and recent graduates, including the Presidential Management Fellows Program.

Ms. Bailey began her career with the Social Security Administration. She later worked for the Department of Defense in several different components and Defense agencies. She has served in many roles, including Budget Analyst, Labor Relations Officer, and as the Director of Human Resources for the Defense Contract Management Agency.

Ms. Bailey has a master’s degree in Leadership from Bellevue University and participated in Harvard University’s Kennedy School National Preparedness Leadership Initiative for Executives in 2012.

Session Speaker:

Karen Filipponi,
Chief Component Human Capital Officer,
Federal Emergency Management
Agency



Karen Filipponi is the Chief Component Human Capital Officer for the Federal Emergency Management Agency (FEMA). In this role she leads the agency human resources in areas including: recruitment and staffing, position classification, pay, employee benefits, performance management, talent acquisition, employee and labor relations, and accountability.

She is a strong advocate from streamlining procedures to providing outstanding service to FEMA program offices. Prior to joining FEMA, Ms. Filipponi served as the Chief Human Capital Officer for Immigration and Customs Enforcement (ICE), and Deputy Director, and Acting CHCO, at the Departmental Office of Human Resource Management at the U.S. Department of Transportation (DOT). She also served as the Director of Human Resources at the Peace Corps and the Bureau of Engraving and Printing. At these agencies, she was recognized for driving change to include being honored from both agencies' highest Director's Award. Ms. Filipponi also served as an Auditor, and later as the Human Resources Director, at the U.S. Postal Service Office of Inspector General.

Beginning her career at the Government Accountability Office, Ms. Filipponi worked in various disciplines, including human resources. During her career, she also owned and operated two full-service florists. Her accomplishments in these prior positions include executing organizational change across disciplines by focusing on innovative cost-effective solutions to increase productivity and accountability.

Ms. Filipponi possesses a Bachelor of Science Degree in Business Administration, with Minors in Human Resources and Marketing. She also received an Executive Leadership Certificate from the Johnson Graduate School of Management at Cornell University and attended both the *Federal Executive Institute* and the *Treasury Executive Institute*. Ms. Filipponi is a member of the Federal Executive Institute Alumni Association, the Society for Human Resource Management, and the U.S. Postal Service Office of Inspector General Alumni Association. Originally from Michigan, she currently resides in Virginia with her husband and children.

ACT-IAC Events

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| March 10, 2020 | ACT-IAC IT Management & Modernization COI Meeting
GSA Offices, Washington DC |
| March 12, 2020 | ACT-IAC Evolving the Workforce COI Meeting
ICF International, Washington DC |
| March 17, 2020 | ACT-IAC Emerging Technology COI Meeting
Millennium Challenge Corporation,
Washington DC |
| March 20, 2020 | ACT-IAC Cybersecurity COI Meeting
National Cybersecurity Center of Excellence Office,
Rockville, MD |

Go to <https://www.actiac.org/upcoming-events> for an updated list of ACT-IAC events and group meetings. Please note that group meetings are only shown to ACT-IAC members who belong to a group.

Notes



Session Moderator

Terrie Rollins, *Chief Executive Officer*,
RMR Technology Group

Terrie J. Rollins is CEO and President of RMR Technology Group, a federal Certified SBA 8(a) and Woman-Owned Small Business with a focus on WorkForce, Human Capital, Digital Transformation and Enterprise Systems Integration for the public and private sector.

Her company specializes in integrating IT Modernization, WorkForce, and Data Analytics to contemporize growing organizations.

As the Chief People and Technology Adoption Strategist, her extensive career is built on challenging and advising some of the most recognized CXO and Flag Officer leadership in the public (DOD,DHS, DOT) and private (Booz Allen Hamilton, Unisys, Howrey LLP) sectors to adopt dynamic strategies that cultivate growth and modernize their organizations. She is a Master Facilitator and a noted published author in the fields of WorkForce, Human Capital, Digital and HR Transformation, Technology Adoption, Enterprise Integration, Knowledge and Process Management, Financial Compliance, Strategy and Organization Change Management.

Terrie received her MBA from the University of Phoenix, Graduate School of Business and her Bachelor's Degree in Criminal Justice & Business Administration from Troy University. She holds professional Board Leadership Positions with the Society for Human Resource Management (SHRM) Virginia Legislative Advocacy Captain assigned to SEN Mark Warner and Data Analytics and HR Technology Special Interest Group.

Her speeches and publications include; United States Senate Productivity and Quality Award; Virginia Quality Forum for Excellence; Aberdeen Group Human Capital Management Summit; KMWorld; American University; Strategic Leadership Forum and Talent Management Forum. Terrie is a Board Member with AFCEA International Small Business Committee and a member of the National Defense Industrial Association (NDIA); Women in Defense (WID).

Terrie currently holds a US Government Secret Security Clearance and previous held NATO Secret Security Clearance. She and her husband, Edwin Rollins (USAF Veteran), have lived and worked in many parts of the world and now reside in Northern Virginia.

Notes

Lined area for notes.

The ACT-IAC Federal Insights Exchange Program Committee would like to thank the following companies who have graciously supported the Federal Insights Exchange as patrons for 2020.



If your company is interested in becoming a patron please contact Carol Miller, Sr. Director of Corporate Development at cmiller@actiac.org

ACT-IAC Coronavirus (COVID-19) Event Information

ACT-IAC is monitoring the response to the Coronavirus (COVID-19) as it relates to ACT-IAC activities. Because collaboration between government and industry is at the heart of what we do, we may need to adjust scheduled activities based on the situation, potentially including postponement, rescheduling or cancellation. Any status changes to activities will be posted in the ACT-IAC Coronavirus Resource Center at www.actiac.org and shared via email and social media.